By the Experts, for the Experts

The Risk & Assurance Group (RAG) runs conferences which are free for risk and assurance professionals that work for telcos. The result is that our events are bigger and better, attracting the best speakers, hosted by major telcos and sponsored by all the market-leading vendors. Why would you pay to go elsewhere?

Our Hosts for RAG Bahrain

Batelco will welcome RAG to their superb Staff Centre, which is used to host events as well as provide leisure facilities for their employees. RAG Bahrain will be held in a meeting hall that can comfortably accommodate over 100 guests. Attendees will also enjoy access to the pool area for the networking buffet on the first evening, and to the breakout room during coffee breaks.

Our opening keynote presentation will be given by Mustafa Ali, the Head of Business Assurance at Batelco. Mustafa has extensive experience of managing risk and assurance, having previously worked for: Indosat Ooredoo; MTS; COLT; and Bharti Airtel. He received the ‘Top 100 CFO Next Award’ by CFO India Magazine, and the ‘Global Risk & Assurance Award’ by Subex.

The RAG Crew

When we say our conferences are run by experts, we really mean it. This is the team that will be both managing the event and contributing to the content.

Eric Priezkalns, RAG Chief Executive and Editor of Commsrisk

Rob Chapman, RAG Chairman

Lee Scargall, Senior Enterprise Risk Professional

Geoff Ibbett, Award-Winning Consultant

Luke Taylor, Experienced Business Leader
Other Headline Speakers

The RAG approach concentrates on case studies and open conversation with industry-leading risk and assurance practitioners.

- Alain Kazan, Head of Fraud, Zain Iraq
- Daniel Udochi, General Manager, Risk & Compliance, MTN Sudan
- Dr. Eman Gawish, Revenue Assurance General Manager, Telecom Egypt
- Mohamed Jaffar, Head of RAFM, MTN Afghanistan
- Ferya Topal, Revenue Assurance Developer, Turkcell
- Anas Naser, Revenue Assurance Supervisor, Umniah
- Donald Reinhart, CTO and COO, LATRO Services
RAG Bahrain Agenda

We try to avoid making promises we cannot keep, so we only announce talks and panels involving speakers who have told us they will come. Here are some of the sessions we have planned, but keep checking the RAG website - riskandassurancegroup.org - for the most complete schedule, including any last-minute changes.

Day One - Wednesday 23rd January

‣ Risk and Assurance in Batelco
  • Mustafa Ali, Batelco

‣ Upgrading Turkcell's Revenue Assurance Capabilities
  • Ferya Topal, Turkcell

‣ Is Revenue the Priority? Objectives for Revenue Assurance
  • Dr. Eman Gawish, Telecom Egypt
  • Anas Naser, Umniah
  • Lee Scargall, RAG

‣ Leveraging Machine Learning for Risk Intelligence
  • Ashwin Menon, Subex

‣ From Managing Risk to Managing Attitudes to Risk
  • Daniel Udochi, MTN Sudan

‣ New Methods for Enterprise Risk Management
  • Daniel Udochi, MTN Sudan
  • Mustafa Ali, Batelco
  • Sanjay Rajagopalan, Protiviti

‣ The Impact of Global Network Fraud
  • John Haraburda, iconectiv

‣ Proactive Testing for Fraud and Assurance
  • John Davies, BluGem
  • Eric Priezkalns, RAG
RAG Bahrain Agenda (continued)

Day Two - Thursday 24th January

› **IoT Security**
  • Donald Reinhart, LATRO Services

› **Why IoT Requires Integrated Risk Management**
  • Carlos Marques, WeDo Technologies

› **Encapsulating Subscriber Profiles for Fraud and BI**
  • Alain Kazan, Zain Iraq

› **Updating Fraud Prevention Strategies**
  • Lisa Meeks, Etisalat
  • Alain Kazan, Zain Iraq
  • Michael Houis, FraudBuster

› **The Impact of Refiling in the Middle East**
  • Mohamed Jaffar, MTN Afghanistan

› **Tackling Fraud Amidst Wholesale Traffic**
  • Mohamed Jaffar, MTN Afghanistan
  • Bryan Rowe, Six Degrees
  • Luke Taylor, RAG

› **The RAG Revenue and Cost Risk Catalogue**
  • Geoff Ibbett, RAG

› **An Overview of RAG’s Online Services**
  • Rob Chapman, RAG

› **The Wise Heads Review the Event and the Industry**
  • Eric Priezkalns, RAG
  • Lisa Meeks, Etisalat
  • Geoff Ibbett, RAG
So Much More... and a Bit Less

RAG prides itself on attracting the best speakers and holding the most stimulating panel discussions, but the way our events are run offers so much more than other conferences.

Free Lunches and Evening Events

Professionals learn the most by talking to each other, so we encourage attendees to network over the free lunches and evening events we arrange on both days and nights of the conference.

Interaction

Nobody needs to wait to ask questions to our expert panels; attendees can interact with the panels at any time by using their smartphones to type questions which are then projected on to the big screen in real time. This generates far more interaction and ensures each panel always addresses the issues of most interest to the audience.

No-Sales Speaker Policy

Nobody likes boring presentations from salesmen, so we ban them. If any vendor violates our policy they will be excluded from future RAG events, and that means we cut out the nonsense which spoils so many other conferences. In fact, our sponsors like our no-sales policy because they value the opportunity to listen to telcos talking about the challenges they face, instead of always competing for their attention.

Free for Telcos, Regulators and Academics

The generosity of hosts and sponsors means that anybody working for a telco or a regulator can register to attend our conferences for free. We also welcome academics who engage in relevant research. All we ask is that telco, regulator and academic attendees register with the email they use at work, so we can verify who they represent.

Join Us in Bahrain!

RAG Bahrain 2019 will be held on January 23rd and 24th at Batelco’s Staff Centre on Road 1425, Al Hamala, Bahrain.

Secure your place at RAG Bahrain and learn more about the other services that RAG provides by visiting our website now.

RAG Bahrain is only possible because of the generosity of our hosts and sponsors

Hosts

Batelco

Gold Sponsors

LATRO

Foundation Sponsors

SIGOS

TEOCO

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SUBEX

Neural

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BSD

MOBiLEUM